

Home > Organisations



- HMRC services: sign in or register (<https://www.gov.uk/log-in-register-hmrc-online-services>)
- Self Assessment (<https://www.gov.uk/topic/personal-tax/self-assessment>)
- PAYE for employers (<https://www.gov.uk/topic/business-tax/payee>)
- Tax credits (<https://www.gov.uk/topic/benefits-credits/tax-credits>)
- National Insurance (<https://www.gov.uk/topic/personal-tax/national-insurance>)
- Income Tax (<https://www.gov.uk/topic/personal-tax/income-tax>)
- VAT (<https://www.gov.uk/topic/business-tax/vat>)
- Child Benefit (<https://www.gov.uk/topic/benefits-credits/child-benefit>)
- Paying HMRC (<https://www.gov.uk/topic/dealing-with-hmrc/paying-hmrc>)
- Tax agents and advisers (<https://www.gov.uk/topic/dealing-with-hmrc/tax-agent-guidance>)
- All HMRC services and information (</government/organisations/hm-revenue-customs/services-information>)

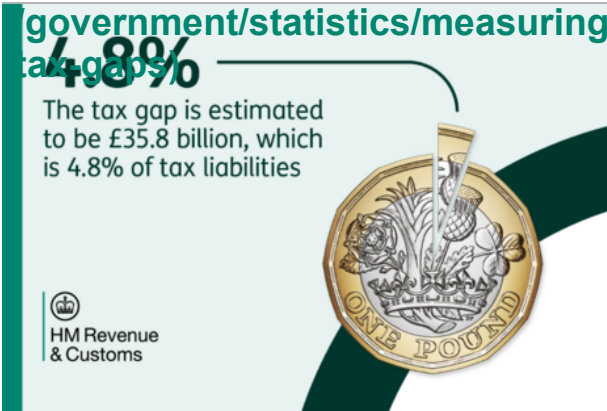
Featured



17 July 2023 — Corporate report
[HMRC annual report and accounts: 2022 to 2023](#)
HMRC's annual report and accounts for the year ended 31 March 2023.



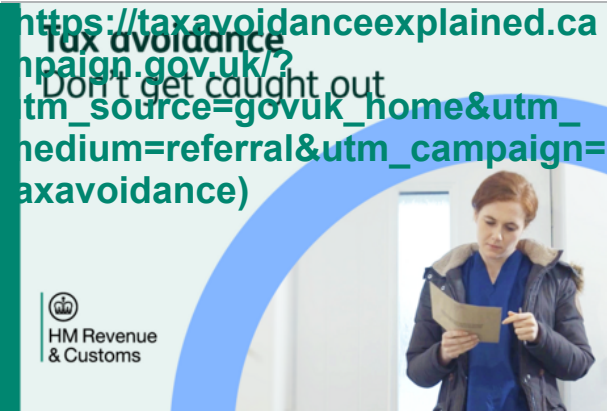
11 July 2023 — Press release
[27,844 Tax credits customers renew via HMRC app](#)
The free HMRC app can be used to renew tax credits and update personal details.



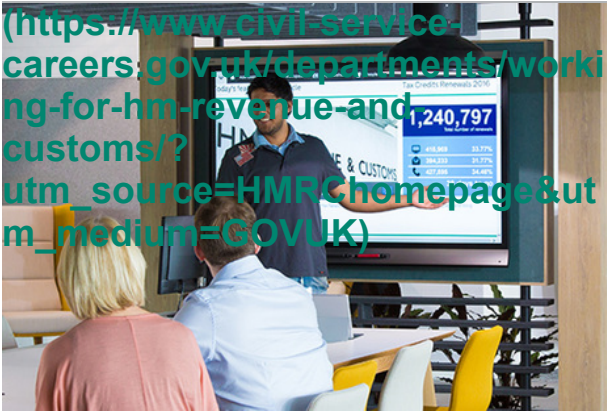
22 June 2023 — Official Statistics
[Measuring tax gaps 2023 edition: tax gap estimates for 2021 to 2022](#)
HM Revenue and Customs (HMRC) statistics and methodological annexes relating to measuring tax gaps.



17 July 2023 — Corporate report
[HMRC Charter](#)



Campaign
[Tax avoidance - don't get](#)



Careers
[Civil Service careers - working](#)

This Charter explains what you can expect from us and what we expect from you.

caught out
Don't fall for tax avoidance - learn what it is and how to spot it.

for HMRC
Find out a bit more about what it's like working for HMRC.

Latest from HM Revenue & Customs

[Check simplified procedure value rates for fresh fruit and vegetables \(/guidance/check-simplified-procedure-value-rates-for-fresh-fruit-and-vegetables\)](#)
21 July 2023 Guidance

[HMRC Government Major Projects Portfolio data, 2023 \(/government/publications/hmrc-government-major-projects-portfolio-data-2023\)](#)
20 July 2023 Transparency data

[HMRC: spend control data for July to September 2022 \(/government/publications/hmrc-spend-control-data-for-july-to-september-2022\)](#)
20 July 2023 Transparency data

[See all latest documents \(/search/all?organisations\[\]=hm-revenue-customs&order=updated-newest&parent=hm-revenue-customs\)](#)

What we do

We are the UK's tax, payments and customs authority, and we have a vital purpose: we collect the money that pays for the UK's public services and help families and individuals with targeted financial support.

Follow us

We do this by being impartial and increasingly effective and efficient in our administration. We help the honest majority to get their tax right and make it hard for the dishonest minority to cheat the system.

HMRC is a non-ministerial department, supported by [2 agencies and public bodies \(/government/organisations#hm-revenue-customs\)](#).

[Read more about what we do \(/government/organisations/hm-revenue-customs/about\)](#)

Documents

Services

[HMRC services: sign in or register \(/log-in-register-hmrc-online-services\)](#)

Guidance and regulation

[Download the HMRC app \(/guidance/download-the-hmrc-app\)](#)
2 February 2023 Guidance

[Sign in to your childcare account \(/sign-in-childcare-account\)](/sign-in-childcare-account)

[See all services \(/search/services?organisations\[\]=hm-revenue-customs&parent=hm-revenue-customs\)](/search/services?organisations[]=hm-revenue-customs&parent=hm-revenue-customs)

News and communications

[Stronger powers to combat illicit tobacco come into force \(/government/news/stronger-powers-to-combat-illicit-tobacco-come-into-force\)](/government/news/stronger-powers-to-combat-illicit-tobacco-come-into-force)
20 July 2023 Press release

[HMRC pledges £5.5 million in partnership funding to support customers who need extra help \(/government/news/hmrc-pledges-55-million-in-partnership-funding-to-support-customers-who-need-extra-help\)](/government/news/hmrc-pledges-55-million-in-partnership-funding-to-support-customers-who-need-extra-help)
17 July 2023 Press release

[See all news and communications \(/search/news-and-communications?organisations\[\]=hm-revenue-customs&parent=hm-revenue-customs\)](/search/news-and-communications?organisations[]=hm-revenue-customs&parent=hm-revenue-customs)

Policy papers and consultations

[Joint HMT-HMRC consultation on tax incentives for occupational health \(/government/consultations/joint-hmt-hmrc-consultation-on-tax-incentives-for-occupational-health\)](/government/consultations/joint-hmt-hmrc-consultation-on-tax-incentives-for-occupational-health)
20 July 2023 Open consultation

[Reporting rules for digital platforms \(/government/publications/reporting-rules-for-digital-platforms\)](/government/publications/reporting-rules-for-digital-platforms)
20 July 2023 Policy paper

[See all policy papers and consultations \(/search/policy-papers-and-consultations?organisations\[\]=hm-revenue-customs&parent=hm-revenue-customs\)](/search/policy-papers-and-consultations?organisations[]=hm-revenue-customs&parent=hm-revenue-customs)

[Check when you can expect a reply from HMRC \(/guidance/check-when-you-can-expect-a-reply-from-hmrc\)](/guidance/check-when-you-can-expect-a-reply-from-hmrc)
10 May 2023 Guidance

[See all guidance and regulation \(/search/guidance-and-regulation?organisations\[\]=hm-revenue-customs&parent=hm-revenue-customs\)](/search/guidance-and-regulation?organisations[]=hm-revenue-customs&parent=hm-revenue-customs)

Research and statistics

[Understanding pension scheme administrators and their needs for migrating to the Managing Pension Schemes service \(/government/publications/understanding-pension-scheme-administrators-and-their-needs-for-migrating-to-the-managing-pension-schemes-service\)](/government/publications/understanding-pension-scheme-administrators-and-their-needs-for-migrating-to-the-Managing-Pension-Schemes-service)
20 July 2023 Research and analysis

[Understanding 'Unpaid Tax Agents' and their motivations to register with HMRC \(/government/publications/understanding-unpaid-tax-agents-and-their-motivations-to-register-with-hmrc\)](/government/publications/understanding-unpaid-tax-agents-and-their-motivations-to-register-with-hmrc)
20 July 2023 Research and analysis

[See all research and statistics \(/search/research-and-statistics?organisations\[\]=hm-revenue-customs&parent=hm-revenue-customs\)](/search/research-and-statistics?organisations[]=hm-revenue-customs&parent=hm-revenue-customs)

Transparency and freedom of information releases

[HMRC Government Major Projects Portfolio data, 2023 \(/government/publications/hmrc-government-major-projects-portfolio-data-2023\)](/government/publications/hmrc-government-major-projects-portfolio-data-2023)
20 July 2023 Transparency data

[HMRC: spend control data for July to September 2022 \(/government/publications/hmrc-spend-control-data-for-july-to-september-2022\)](/government/publications/hmrc-spend-control-data-for-july-to-september-2022)
20 July 2023 Transparency data

[See all transparency and freedom of information releases \(/search/transparency-and-freedom-of-information-releases?organisations\[\]=hm-revenue-customs&parent=hm-revenue-customs\)](/search/transparency-and-freedom-of-information-releases?organisations[]=hm-revenue-customs&parent=hm-revenue-customs)

Our management



Jim Harra

First Permanent Secretary and Chief Executive

(/government/people/jonathan-athow)



Jonathan Athow

Director General Customer Strategy and Tax Design

(/government/people/alan-evans)



Alan Evans

General Counsel and Solicitor

Angela MacDonald

Deputy Chief Executive and Second Permanent Secretary

(/government/people/daljit-rehal)



Daljit Rehal

Chief Digital and Information Officer

(/government/people/joanna-rowland)



Joanna Rowland

Director General for Transformation

Myrtle Lloyd

Director General Customer Services

(/government/people/justin-holliday)



Justin Holliday

Tax Assurance Commissioner, Chief Finance Officer

(/government/people/carol-bristow)



Carol Bristow

Director General Borders and Trade

Penny Ciniewicz

Director General Customer Compliance

(/government/people/esther-wallington)



Esther Wallington

Chief People Officer

Contact HMRC

HMRC enquiries

Contact: [HMRC enquiries \(https://www.gov.uk/contact-hmrc\)](https://www.gov.uk/contact-hmrc)

Find HMRC contact details and helpline opening hours.

Check when you can expect a reply from HMRC

Contact: [Check when you can expect a reply from HMRC \(https://www.gov.uk/guidance/check-when-you-can-expect-a-reply-from-hmrc\)](https://www.gov.uk/guidance/check-when-you-can-expect-a-reply-from-hmrc)

Find out when you can expect to receive a reply from HMRC to a query or request you've made.

Make an FOI request

Corporate information

Our organisation chart
(<https://data.gov.uk/dataset/61e3828b-d1ad-4c69-b291-347a9d899fb3/organogram-of-staff-roles-salaries>)

Modern slavery statement
(/government/organisations/hm-revenue-customs/about/modern-slavery-statement)

Accessible documents policy
(/government/organisations/hm-revenue-customs/about/accessible-documents-policy)

Equality and diversity
(/government/organisations/hm-revenue-customs/about/equality-and-diversity)

Media enquiries
(/government/organisations/hm-revenue-customs/about/media-enquiries)

Statistics at HMRC
(/government/organisations/hm-revenue-customs/about/statistics)

Research at HMRC
(/government/organisations/hm-

[revenue-customs/about/research](#))
Our governance
([/government/organisations/hm-revenue-customs/about/our-governance](#))

Jobs and contracts

Procurement at HMRC
([/government/organisations/hm-revenue-customs/about/procurement](#))

Working for HMRC
([/government/organisations/hm-revenue-customs/about/recruitment](#))

Jobs
(https://www.civilservicejobs.service.gov.uk/csr/jobs.cgi?pageaction=searchbyquick&storesearchcontext=1&nghr_dept=183922)

Read about the types of information we routinely publish in our [Publication scheme](#) ([/government/organisations/hm-revenue-customs/about/publication-scheme](#)). Find out about our commitment to [publishing in Welsh](#) ([/government/organisations/hm-revenue-customs/about/welsh-language-scheme](#)). Our [Personal information charter](#) ([/government/organisations/hm-revenue-customs/about/personal-information-charter](#)) explains how we treat your personal information. Read our policy on [Social media use](#) ([/government/organisations/hm-revenue-customs/about/social-media-use](#)).

- 1 Read about the Freedom of Information (FOI) Act and [how to make a request](#) (<https://www.gov.uk/make-a-freedom-of-information-request/the-freedom-of-information-act>).
- 2 Check [our previous releases](#) ([/government/publications?departments\[\]=hm-revenue-customs&publication_type=foi-releases](#)) to see if we've already answered your question.
- 3 Make a new request by contacting us using the details below.

Freedom of Information requests

HMRC FoI Act Team S1715 7th Floor Central Mail Unit Newcastle Upon Tyne NE98 1ZZ United Kingdom	Email foi.request@hmrc.gov.uk
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